



"Your TRUSTED Environmental Solutions Partner"

LIVE VIDEO CONFERENCE TRAINING REQUIREMENTS

West Virginia has now approved Pinnacle Consultants, LLC to perform LIVE Video Conference Training Sessions for Asbestos Refresher Courses only. Please review the following REQUIREMENTS before you register. Once you register you are committed to the class and no refunds will be issued, unless Pinnacle cancels the course.

Below are the requirements for you to participate in the courses:

1. You must have a computer or smart phone capable of video and audio. This applies to each person who is enrolled in the course. **YOU CAN NOT USE ONE COMPUTER FOR MULTIPLE PEOPLE.**
2. In conjunction with Number 1, you must have good internet service. If you are using a mobile phone, you will not be able to take phone calls or text during the training. This will result in your termination from the class. The video must always be enabled.
3. You must have a State issued photo ID. This may be a valid drivers license. If the license is expired, you will not be allowed to participate in the class.
4. Once you have registered you will receive an email invitation to attend/register for a ZOOM® meeting from ZOOM®. On the day of the class you will click on the link and follow the instruction in the email, and you will be placed in a waiting room.
5. Please be sure to enter your complete name and email address. This will be how we identify you for the test.
6. We will take breaks just like a typical course so you may return calls or use the restroom.
7. At the end two (2) polls will appear on your screen. Each poll is 10 questions. You must answer the questions as they appear. Your answer will be forwarded to Pinnacle once the course is over. You must still get fourteen (14) questions correct in order to pass the course with a 70%. If you fail, you will be contacted via email to reconnect, review and take the exam again.
8. Once the test scores are determined, you will be emailed a copy of your certificate and the ORIGINAL hard copy will be mailed to the address you provided during registration. If you need the certificate mailed to a different address, you must contact Tina Burkner at Tina.Burkner@pinnaclecorp.net or 304-757-5204.